

COVID-19 Update

The health and well-being of our members and employees is our highest priority. With that in mind, we have made the decision to temporarily close our lobby effective Thursday, March 19th, evaluating the situation at the end of each week. We will be in the office to answer phones and process payments at our drive thru window.

We will also be available to restore power outages, and for new service work.

Please use the following tools:

Pay By Phone or Online

Use our automated 24 hour-a-day pay-by-phone system (208-679-2222) to make a payment. You will need your account number or the registered phone number on file in order to access your account.

We even have an app!

Download the SmartHub app today on your Android or Apple mobile device – it's a great (and EASY) way to analyze your energy usage and pay your bill on the go. (Search for "SmartHub" in your app store.) You can also drop off checks or cash at our office drop boxes.

Payment Kiosk

We now have a payment kiosk inside our front door. Payments are easy using credit or debit cards, cash and checks. Please bring your account number from your bill to process your payment.

Assistance with your Account?

Please feel free to call us with questions and/or concerns.

Be aware of potential scams. Scammers and cyber-criminals may try to take advantage of your concerns related to COVID-19. If you ever receive a United Electric Co-op communication which you believe to be in error, please call us or email us to verify the issue.

We appreciate your business and look forward to continuing to serve you.